Curl Confidence Privacy Policy – 20th May 2018

What type of information we collect

*Curl Confidence receives and stores any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; and computer and connection information. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect your name and email should you decide to subscribe to our newsletter*

How we collect information

*When you subscribe to a newsletter or communicate with Curl Confidence via the website, Facebook, email, text or phone call, as part of the process, we collect personal information you give us such as your name, address, email address and phone number. Your personal information will only be used for the contact purposes and will never be passed to a third party.*

Why we collect such personal information

*We collect such Non-personal and Personal Information for the following purposes:*

1. *To provide and operate a booking system and hairdressing service*
2. *To be able to contact our Visitors and Users with general or personalized service-related notices;*
3. *To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use to provide and improve our service;*

How we store, use, share and disclose your site visitors' personal information

*Curl Confidence is hosted on the Wix.com platform. Wix.com provides us with the online platform that informs you of our services and allows you to book an appointment. Your data may be stored through Wix.com’s data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.   
  
All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.*

How we communicate with site visitors

*We may contact you regarding your appointment. For these purposes we may contact you via email, telephone, text messages, and postal mail.*

How we use cookies and other tracking tools

The Curl Confidence website collects and tracks personal information through the use of cookies.

Please note that third-party services, such as Google Analytics or other applications offered through the Wix App Market, placing cookies or utilizing other tracking technologies through Wix´s services, may have their own policies regarding how they collect and store information. As these are external services, such practices are not covered by the Wix Privacy Policy.

These are the cookies stored on the site visitors' computer.

| Cookie name | Life span | Purpose |
| --- | --- | --- |
| svSession | Permanent | Creates activities and BI |
| hs | Session | Security |
| incap\_ses\_${Proxy-ID}\_${Site-ID} | Session | Security |
| incap\_visid\_${Proxy-ID}\_${Site-ID} | Session | Security |
| nlbi\_{ID} | Persistent cookie | Security |
| XSRF-TOKEN | Persistent cookie | Security |
| smSession | Two weeks | Identify logged in site members |

How can you withdraw your consent?

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*If you don’t want us to process your data anymore, please contact us at curlconfidence@btinternet.com or send write to us at Curl Confidence, Suite 2, 1 Bellstone Court, Shrewsbury SY1 1JB.*

Privacy policy updates

*Curl Confidence reserves the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.*

Questions and your contact information

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*If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at curlconfidence@btinternet.com or write to us at Curl Confidence, Suite 2, 1 Bellstone Court, Shrewsbury SY1 1JB.*